

## February 2021 Newsletter

I hope you are fit and well and surviving these strange times we are living through.

I have just got over Covid myself. 3 weeks ago, I started getting a slight cough, nothing terrible, and if it hadn't been for covid, I wouldn't have given it a second thought. I have been so extra careful and covid compliant, wearing a mask at all times, regularly washing hands, and keeping social distance at all times. But I thought it best to get a covid test, and blow me down, it came back positive. I immediately went into self-isolation in my separate room and dug in for the next 10 days, which finished last weekend. Thankfully, I only had very mild symptoms, a slight cough, and no other covid symptoms, no temperature, no loss of smell or taste. I'm so grateful and lucky, it could have been much worse. I'm now back to work and bursting with antibodies.

I'd love to hear your covid stories, happy or sad, so please let me know your own experience, if you would like to.

**Here's a round up of the latest news.**



At one time AOL were one of the most popular Internet and email providers. They had good customer support telephone help lines for when there was a problem. **NO LONGER I'M AFRAID.** In my opinion, **they are the worst of all the email providers.** Not only do they no longer offer telephone support, but since Covid, they have withdrawn their email support as well. Their premium support service, where you can have a live chat with an AOL technician, is not available in the UK. So, it all adds up to zero service if you have a problem, such as your emails aren't coming in, or there is a password issue. There is absolutely nobody you can contact. It's completely unacceptable, and **my strong advice is to all AOL email users, is get a new email address immediately, and stop using AOL NOW.** It's simple to set up a new email address, then write to all your contacts informing them of your new email address. Of course, I would be delighted to help you do this if you wish.

## SSD Vs HDD

Let me give you a little history lesson. For the last 40 years or so, computers have all been built the same way; they have a hard drive with a disk that spins round very fast, which contains all your computer's data, operating system, programmes, documents, pictures and all your files and emails. Over time, this spinning disk will slow down, which means your computer performs much more slowly and takes much longer to do even the simplest of jobs, such as booting up and opening your programs and files.

**NO LONGER!** Now, most new computers are built with a different kind of hard drive called **SSD (Solid State Drive)**. It's a fully digital flash drive with no moving parts. What that means is that it's so much faster than a conventional hard drive. For example, from a cold start to having Google or your emails up and running, only takes about 20 seconds. It's unbelievable, you have to see it to believe it.

The good news is that you now don't need to spend anything from £600 to £2,000 on buying a whole new computer.

I could take your computer or laptop to my technicians in Watford, where they will clone your existing hard drive, copying all your programmes, documents, pictures emails etc, and load them onto a superfast SSD hard drive. The result is you get your computer back after 2 or 3 days, and it will look exactly the same as before, same desktop, and all your files exactly as they were. The big difference is the lightning-fast speed. Your computer on steroids! You won't believe the difference. And **the cost is from £300**, which is less than half the cost of a new computer.

If you would like your computer or laptop upgraded to superfast SSD please call or email me ASAP.

## Apple Computers & Laptops



Some people think that I can't help you with an Apple computer or laptop. **WRONG!!!!** I **love** Apple products, computers, Ipads and Iphones. You simply can't get better. They are the best designed, reliable, fast, and easy to use tech products in the world. They are virtually guaranteed not to get viruses or malware (even though nothing is 100% secure) and very rarely go wrong. My only real problem with Apple products is the cost, usually twice as much as an equivalent Windows product. But if money is not your primary concern, you really can't buy better. As they say, once you've had Mac, you never go back! As well as great products, iCloud services are fantastic.

Just check out the latest 12.9" iPad Pro.

<https://www.apple.com/uk/ipad-pro/>

I would be able to help you with any of your Apple products, or advise you what to buy if you're ready to go shopping for new tech.

If this pandemic has taught us anything, it's that life is short and for enjoying, so indulge yourself, and you'll have no regrets.

## HP Instant Ink

Do you own a modern HP Printer? Are you spending a small fortune on cartridges? Do you know about HP Instant Ink? For compatible printers, you could subscribe to HP Instant Ink, which costs from only £1.99 per month, which is less than £24 per year, which is less than the cost of a single cartridge. As a subscriber, you would receive a set of cartridges straight away, then it would automatically send you

a new one, for no charge, when you're running low, you don't need to request it, it knows when you need it. Brilliant! Here's the details:

<https://instantink.hpconnected.com/uk/en/l/>

And finally....

Remember the good old days where we could just walk around, without face masks, without having to social distance. Hopefully we'll get there again soon. In the meantime, I think you'll love this....enjoy.

<https://www.youtube.com/watch?v=M1F0IBnsnkE>